

# FREQUENTLY-ASKED QUESTIONS ABOUT COMMUNITY SCHOOLS SUMMER CAMP

The Summer Camp office will be open throughout the summer in House 3 from 8:00 a.m. until 5:00 p.m.

Our summer program phone number is (520) 209-8454

The attendance line is (520) 209-7563.

Camp Sunrise and Sunset phone line is (520) 209-7564.

## 1. What do I need to know about on-line registration?

- The registration web site is [cs.cfsd16.org](https://cs.cfsd16.org).
- Remember to **login with the username and password you created**. If you do not remember, you can either call us or click the password reminder link.
- MasterCard, Visa and Discover are the forms of payment accepted online.

## 2. Can my child attend CS Summer Camp on a drop-in basis?

- Due to staff scheduling and group sizes, we are unable to accept students on a drop-in basis.
- All students must be registered by Wednesday of the previous week to participate in the program.

## 3. Does the grade level for summer camps refer to the current grade level or the grade my child will be entering next school year?

- Grades listed denote the 2022-2023 school year grade level.

## 4. The option I wanted is full! Can I be put on a waiting list?

- Yes. You can add your student to a waitlist on the registration site.
- Students are placed into the program from the waiting list on a first come first serve basis.
- Placing your student on the waiting list does not guarantee a spot in the program

## 5. Are there additional material fees for Camp?

- If there is an additional material fee, the exact fee will be noted next to the class title in the brochure and online.

## 6. Where does CS Summer Camp take place?

- All camps will originate or take place at Catalina Foothills High School, 4300 E. Sunrise Drive unless you are enrolled in the Valley View ELC Summer sessions, they are located at 3435 E. Sunrise Dr.

## 7. Is my kindergartener or preschooler too young to attend Summer Camp?

- Children finishing Kindergarten are welcome to register for camp.

- Appropriate supervision will always be a priority.
- Options for preschoolers and students entering kindergarten classes are held at Valley View Early Learning Center. Children age 2 1/2 through children entering kindergarten may enroll in the Valley View Summer Program.

**8. What if my summer plans change and I can no longer attend?**

- If you need to withdraw from the program, contact Community Schools immediately.
- Withdrawing from camp before the weekly registration deadline (Wednesday prior to each camp start date) will result in 75% refund.
- No refunds will be given after the Wednesday prior to each camp start date.

**9. Can changes be made to my child's schedule?**

- You may make changes through the Wednesday prior to the start date if the new program you want is available.
- Changes must be made by calling the office, 209-8454.
- There is a \$10 change fee each time you make a change in schedule. Changes are discouraged after the first day of camp.

**10. We don't know our summer plans yet. Will any classes still be available on the first day of any given week?**

- While it is preferable to register by the weekly deadline (Wednesday prior to the camp start date), registrations on the first day of camp are accepted provided there are openings in the class or camp of your choice.
- You will need to have an account set up before your student can enroll in classes. We cannot create an account for you.

**11. Now that I have registered, what's next?**

- You will receive an email reminder the week before your child is scheduled to attend, providing we have a valid email address on file.

**12. What happens on the first day of each week?**

- You will drop off your child curbside at the back of House 3.
- Once inside House 3, your child will be directed to the check-in area.
- Each student will pick up their nametag which will contain their schedule for the week. Each camper should wear their nametag/schedule daily.
- Campers will proceed to their first class with the guidance of staff. (Classroom numbers will be noted on the nametag/schedule.)

**13. What will my child need to bring to camp?**

- Lunch, snacks, and a refillable water bottle.
- A backpack or carry bag to hold personal belongings and lunch.
- If participating in an outdoor class - sunscreen; if an outdoor water class - towel, change of clothes, and sunscreen.

**14. Will students be allowed to bring electronic devices?**

- The use of electronic devices will only be allowed in case of emergency with permission from a staff member.
- Community Schools is not responsible for lost, stolen or damaged devices.

**15. Should I pack a lunch each day?**

- Yes, please pack a lunch and snacks, and send your child with a refillable water bottle with your child's name on it.
- Lunches are not refrigerated, please do not pack anything that needs to be.
- There is no microwave available to heat up lunches.

**16. What will my child do during the lunch hour?**

- **You must be signed up for a full day to stay during the lunch hour.**  
(Afternoon campers may not arrive before 12:45pm)
- The lunch hour will be from 12:00 pm- 1:00pm.
- All campers will have 30 minutes in the cafeteria for lunch and 30 minutes in the gym for a variety of recess activities and free play.

**17. How does my child get from place to place around campus?**

- Moving from location to location for all activities will always be supervised, especially when going from one building or outdoor location to another.

**18. Who should my child look for if they ever need help?**

- The Community Schools Summer Staff wear easily-recognizable name tags at all times, and are more than willing to offer any assistance necessary.

**19. What should I do if my child will not attend camp due to illness or other reason?**

- If your child will be absent please call the Summer Attendance Office at 209-7563.
- Refunds will not be given for missed days.
- Your child must be fever free for 24 hours before they can return to campus. Please follow the Student Illness protocol. If you are sick, please stay home!
- If you arrive late or need to pick up your child early for any reason, please call 209-7563 or 209-8454.

**20. What are the daily procedures for dismissal?**

- All campers will be dismissed at the end of their day to exit at the back of House 3. The curbside pick up line will always be supervised by camp staff members.
- Campers will not be allowed to walk through the parking lot to meet you.
- At 15 minutes after dismissal time, students who have not been picked up will return to the House 3 office to wait for their ride. Please be prompt!
- A late pick-up fee of \$2.00 per minute will be assessed for any student who is not picked up within fifteen minutes after dismissal.
- Students will not be allowed to stay on campus unattended before or after their camp times.
- Parents should remain in their vehicles during drop off and pick up.

**21. What if I need to pick my child up early?**

- If you arrive late or need to pick up your child early for any reason, please call 209-7563 or 209-8454.
- Please do not come into the building.
- A staff member will bring your child to the dismissal area when you arrive.

**22. Parking Lot Procedures**

- Please maintain a safe speed while driving through the parking lot, 10 miles per hour maximum.
- Please obey the directional signs, cones, and all instructions from staff members.
- To keep the flow of traffic moving at dismissal and drop off time, at the curb do not park and get out of your vehicle to pick up your student.

**23. May my child bring a friend to camp?**

- Because our camps are limited in enrollment, we are unable to accept non-registered students (for example, out of town guests) on a drop-in basis.

**24. May I stay on campus while my child is attending camp?**

- For student safety visitors are not permitted on campus.

**25. Can my child attend Camp Sunrise or Camp Sunset on a drop-in basis?**

- Due to staff scheduling, we are unable to accept campers on a drop-in or daily basis in Camp Sunrise or Camp Sunset.
- Weekly enrollment in Camp Sunrise or Camp Sunset is always available.

**Thank you for participating in Community Schools Summer Camp!**